|  |  |
| --- | --- |
| juliana Lopes | 0451306165  Jslr2807@gmail.com |

Aspiring Information Technology specialist seeking to leverage over a decade of experience in team collaboration and client relations within the pharmacy and hospitality industries into a successful transition to the IT field. Demonstrated ability to quickly grasp new concepts and contribute effectively to projects in data analysis, web development, programming, and technical domains. Committed to delivering value to users, teams, and organizational goals within the IT sector.

**SKILLS**

* Web development: HTML, JavaScript, TypeScript, CSS
* Programming: Java and Python (beginner level), SQL
* Data Visualization: Microsoft Power Bi (beginner level)
* Management Software: Jira and Confluence
* Microsoft Office
* Languages: English (Fluent), Portuguese (Native), Spanish (Basic)
* Project: <https://julislopes.github.io/web-portfolio/>

**EDUCATION**

**2023 Bachelor of Information Technology** | Southern Cross University, SCU, Perth

Major: Software Development || GPA 6.24

**2021 Certificate IV Marketing and Communication** | Australian Pacific College, Sydney

**2019 Certificate IV Project Management** | SELC, Sydney

**2015 Hospital Pharmacy Residency Program (Postgraduate)** | UFF, Brazil

**2012 Bachelor of Pharmacy** | UEZO, Brazil

**EXPERIENCE**

**Pharmacy Lab Compounding Technician | 777 Pharmacy, Australia (2023 – Current)**

• Compounding medications and skincare creams while maintaining strict adherence to safety and quality protocols.

• Skills developed: Organizational skills, problem solving, attention to detail, technical aptitude, adherence to regulations, team collaboration, ethical conduct and continuous learning.

**F&B Attendant | Funlab, Australia (2021 – Current)**

• Food and beverage attendant and Receptionist dedicated to delivering exceptional customer service to enhance guest satisfaction and ensure a memorable experience.

• Skills developed: Customer service, communication skills, problem solving, attention to detail, time management, adaptability, team collaboration, organizational skills, multitasking and stress management.

**Event Assistant/ Manager | Polite Promotion, Australia (2018 – 2022)**

• Oversaw event logistics, managed branding and communication, developed event feedback surveys and contributed to sales efforts.

• Skills developed: Event planning, logistics management, communication, sales support, data analysis and team collaboration.

**Pharmacist Technical Responsible - UPA JOÃO XXIII (SPDM), Brazil (2016 – 2017)**

• Managed the hospital's pharmaceutical supply, ensuring precise dispensing.

• Skills developed: Inventory management, attention to detail, problem solving, team collaboration and time management.

**Pharmacist | Topsky Comercial LTDA (Pharmacy Warehouse), Brazil (2014 – 2016)**

• Managed pharmacy warehouse inventory and provided employee training

• Skills developed: Attention to detail, problem-solving, time management, inventory management, data entry, team collaboration and organizational skills.

**Hospital Pharmacist | Hospital Federal de Bonsucesso, Brazil (2013 – 2015)**

•Utilized hospital database for conducting clinical reviews, managed pharmacy inventory, offered patient counseling, and performed medicine reconciliation duties.

• Skills developed: Attention to detail, problem-solving, time management, team collaboration, data analysis, communication skills, organization skills.